

Contents

Contents	3
Introduction	4
INTRODUCTION — 5 minutes	5
WHAT IS PHISHING? — 15 minutes	5
HOW TO SPOT A PHISHING ATTACK — 15 minutes	6
TYPES OF PHISHING — 25 minutes	7
Smishing	8
Vishing	8
HANDOUT 1	9
HANDOUT 2	10
HANDOUT 2/2	11
HANDOUT 3	12
HANDOUT 4	13
Contact Us for Resource Packs and Services	14